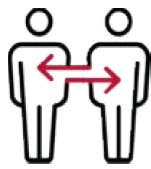


# COVID-19 MEASURES 2020/21

Especially during this winter season, we will do everything possible to provide a high level of safety to our guests and employees. Please note that these measures may change or be updated at any time.



## **Keep your Distance:**

When possible, please keep distance from other guests and limit time spent in crowded places to further reduce the risk of infection.



## **Masks or Face Coverings when Indoors:**

Please wear a mask or face covering (mask, scarf, BUFF) that covers your mouth and nose while indoors, including the shop and ski school office. The cash desk and front desk will be furnished with protective barriers.



## **Disinfection:**

Please sanitise your hands before coming indoors, including the shop and ski school office.

## **Contact-Tracing:**

Personal information (names, cell phone number, email address) of all customers will be registered to enable us to contact you rapidly and contain disease spread in the event of a Covid-19 outbreak.

## **Employees:**

The safety of our customers and employees is close to our hearts. All staff have been trained and educated on the newly introduced health and safety measures to protect our guests and employees. If a Covid-19 infection is suspected, PCR tests will be provided.

## **Skischool**

### **Beginner groups during holiday:**

We will do our best to minimize all group programs and still provide a good service. To prevent formation of crowds, we may only be able to offer half day programs in the form of:

Group A 10am – 11.45am

Group B 2.00pm – 3.45pm

### **Meeting points:**

The number of meeting points will be increased to prevent crowding at one point.

### **Race and award ceremony:**

Ski races will continue to take place weekly. Only one group will be allowed at the start. Award ceremonies will be carried out outdoors within one's own group.

## **Sportshop and Skirent**

### **Customers:**

We recommend for all guests to wear a mask or face covering (mask, scarf, BUFF) and use hand sanitizer while indoors. Please keep your distance from others and stay safe.

### **Contact Tracing:**

Personal information (names, cell phone number, email address) of all customers will be registered to enable us to contact you rapidly and contain disease spread in the event of a Covid-19 outbreak.

All customers need to register at the check-in. Guests will submit their completed registration forms into a secure box on the front desk. Your personal

information will remain strictly confidential and will only be used for Covid-19 contact tracing in the event of an outbreak. All personal data will be destroyed at the end of the winter season 2020/21 or by 31<sup>st</sup> of May 2021 at the latest.

### **Shop and Office Building**

The cash desk will be furnished with sneeze guard panels. An efficient ventilation system allows air to flow and keeps air quality high.

### **Employees:**

All staff will be trained and educated on the newly introduced health and safety measures to protect our guests and employees. If a Covid-19 infection is suspected, PCR tests will be provided.

### **Sonn'Alm and ObenOhne Après Skihut**

Where possible, tables are spaced at least 1m apart. In all other cases, physical barriers will be used between tables. We recommend sanitizing hands as well as wearing a mask or face covering when entering the restaurant and on the way to the table or bathroom.

In Sonn'Alm we kindly ask you to make a reservation in advance: 0043 664 5443388

### **Oben Ohne Après Skihut**

Due to new rules introduced by the Austrian Government, Après-Ski will be severely restricted. We will do our best to maintain our high quality and level of service our guests have come to expect.

### **Contact-Tracing**

Personal information (names, cell phone number, email address) of all customers will be registered to enable us to contact you rapidly and contain disease spread in the event of a Covid-19 outbreak.

All customers will be asked to fill in a personal information form. Your personal information will remain strictly confidential and will only be used for Covid-19 contact tracing in the event of an outbreak. All personal information will be destroyed at the end of the winter season 2020/21 or by 31<sup>st</sup> of May 2021 at the latest.

### **Employees**

All staff will be trained and educated on the newly introduced health and safety measures to protect our guests and employees. If a Covid-19 infection is suspected, PCR tests will be provided.